

REPeValuator Sample Screen

Customer Information	Order Information
<p>First Name: <input type="text" value="Debbie"/> Last Name: <input type="text" value="Fritz"/></p> <p>Address: <input type="text" value="16801 Wolf Lake Road"/> City: <input type="text" value="Denver"/></p> <p>Zip Code: <input type="text"/> Phone: <input type="text"/></p> <p>State: <input type="text"/></p> <p><input type="button" value="submit customer info"/></p>	<p><input type="button" value="new service order"/></p> <p><input type="button" value="change of service order"/></p> <p><input type="button" value="cancellation of service"/></p>
<h3>Chat Log Window</h3> <p>installed on 5 of our new buses. I have now been waiting for over a month. When are you going to ship them?!</p> <p>Ms. Fritz, according to my records the in-vehicle display modules were shipped 10 days ago. I can trace the package for you.</p> <p>Did you send them to the correct address?</p> <p>They were shipped to 16801 Wolf Lake Road, Denver, 80311.</p> <p>You sent them to the wrong location!! How could you make such a mistake?!</p>	<p>I'm sorry for the inconvenience, but, if you did not specify a location, the system would automatically send them to the address of your last order. <input type="button" value="select response 1"/></p> <p>I'm sorry for the inconvenience. I did not take the original order. You probably did not specify a location when you made the order. <input type="button" value="select response 2"/></p> <p>I'm sorry for the inconvenience. We should have verified the delivery location. <input type="button" value="select response 3"/></p> <p>I'm sorry for the inconvenience. If you have more than one location, you need to always verify with the representative the shipping address. <input type="button" value="select response 4"/></p>
<h3>Reference Materials</h3> <p><input type="button" value="product information"/> <input type="button" value="procedures"/> <input type="button" value="customer account records"/> <input type="button" value="authorized service centers"/></p>	