

# Virtual Worker™ Assessment



## The Situation

Virtual workers are emerging as a critical element of today's workforce. These employees work remotely from their homes or at satellite offices to support customer service, sales, IT, compliance, claims, underwriting, and other business units.

But not everyone can successfully work in a virtual environment. Do you know who will be an effective virtual worker? How can you help employees quickly adapt to and thrive in a virtual work environment?

## How We Can Help You

Virtual Worker is an assessment that helps you determine which job applicants and current employees have the skills, work preferences, and personal attributes to succeed as remote workers.

It provides you with the information you need to make crucial hiring and placement decisions and manage your virtual workers to success.

With Virtual Worker, you can:

- Improve new-hire quality
- Boost on-the-job performance
- Reduce employee turnover
- Broaden your applicant pool by minimizing geographic limitations

## How It Works

Virtual Worker is a web-based, multiple-choice test that can be completed in about 15 to 20 minutes. It assesses whether people have work preferences that match the demands of working remotely, the skills required to perform tasks in a virtual setting, and the personal attributes required for success. You'll learn about their initiative, conscientiousness, and adaptability; their technology and communication skills; and their desired level of supervision, comfort with independence, and decision-making confidence.

Test results are available immediately and help you determine who to hire, who to consider internally, and how to coach each person.

Each assessment report includes:

- An overall rating of the individual's potential for success in the virtual work environment
- Feedback on the individual's virtual work skills, preferences, and attributes
- Information on how the individual is likely to behave in the job
- Interview questions including tips for evaluating responses

Virtual Worker is available through our web-based assessment system making hiring effective, efficient, and timely.



**Contact Us Today**  
*Phone:* 1-888-785-4672  
*Email:* [membersolutions@loma.org](mailto:membersolutions@loma.org)  
*Website:* <http://www.LOMA.org/VirtualWorker>



# Virtual Worker™ Assessment

## Features

## Benefits

Ratings of individuals' virtual work skills, preferences, and attributes

- Identifies job applicants and current employees who can succeed as virtual workers
- Improves new-hire quality
- Reduces employee turnover
- Enhances the effectiveness of current virtual workers

Interview questions, including tips for evaluating responses

- Helps you determine which individuals are best-suited for virtual work

Coaching advice

- Boosts on-the-job performance
- Provides valuable direction for managing your virtual employees
- Helps new virtual workers quickly adapt to the virtual work environment

A separate feedback report for test takers

- Helps individuals understand their strengths and where they could strengthen skills to enhance performance
- Helps individuals make better career decisions

Extensive validation research

- Meets professional testing standards

Product training and support

- Helps you understand and use the website and test results

**If you'd like to learn more, we'd be happy to provide a sample feedback report and test validity information.**

LOMA: 6190 Powers Ferry Rd NW, #600, Atlanta, GA 30339

LIMRA: 300 Day Hill Road, Windsor, CT 06095

Phone: 1-888-785-4672 Fax: 1-860-298-4064 Email: [membersolutions@loma.org](mailto:membersolutions@loma.org)

*Virtual Worker™ is a trademark of LOMA™. All rights reserved.*



005505-0320 (725-42063)

