

LIC CHANGE MANAGEMENT SUMMIT

*Shared Insights and Best Practices
for Change Management*



LIC Change Management Summit

The Starling Atlanta Midtown | October 21-22, 2026

Hosted by:



A two-day immersive summit designed to lead participants' progress from understanding why transformation fails, to designing the future carrier, to creating an actionable 90-day roadmap.

PRELIMINARY AGENDA

Subject to Change

Wednesday, October 21, 2026

- 8:30 a.m. **Welcome – The Modern Carrier Challenge**
Set expectations and introduce the collaborative format.
- 9:00 a.m. **Studio 1 – Why Change Fails**
Modernization Reality Assessment
- 10:25 a.m. **Break**
- 10:40 a.m. **Studio 2 – Enterprise Systems Thinking**
Enterprise Dependency Map
- 12:05 p.m. **Lunch**
- 1:00 p.m. **Studio 3 – Psychology of Change**
Resistance & Readiness Matrix
- 2:25 p.m. **Break**
- 2:40 p.m. **Studio 4 – Root Cause Analysis**
Root Cause Canvas
- 4:05 p.m. **Adjourn for the Day**
- 6:00 p.m. **Hosted Networking Dinner**

Thursday, October 22, 2026

- 8:00 a.m. **Continental Breakfast**
- 8:30 a.m. **Kickoff & Reflection**
Review Day 1 themes using live polling

- 9:00 a.m.** **Studio 5 – Designing the Future Carrier**
Future State Canvas
- 10:25 a.m. **Break**
- 10:40 a.m. **Studio 6 – Leadership Through Change**
Leadership Alignment Plan
- 12:05 p.m. **Lunch**
- 1:00 p.m. **Studio 7 – Becoming a Change Agent**
Change Agent Toolkit
- 2:25 p.m. **Break**
- 2:40 p.m. **Studio 8 – From Insight to Action**
90-Day Transformation Roadmap
- 4:05 p.m. **Gallery Walk & Commitments**
Executive commitments and summit close
- 12:30 p.m. **Adjourn**