



LIC Technology & Project Management Committee Meeting

Hosted by Texas Service Life | Austin, TX | October 22-24, 2019 | www.loma.org/LICTECH

Meeting Location & Recommended Hotel: [Sonesta Bee Cave Austin](#), 12525 Bee Cave Parkway, Bee Cave, TX 78738, (512) 483-5900

PRELIMINARY AGENDA & ATTENDEE LIST

(Please review our [Antitrust Policy](#))

Tuesday, October 22, 2019

6:30 p.m. **Hosted Networking Dinner at Buenos Aires Café**
Meet in the Sonesta Lobby at 6:20 p.m. to walk together. Buenos Aires Café is about a 6-minute walk to 13500 Galleria Circle, U-120, Bee Cave, TX 78738.

Wednesday, October 23, 2019

8:00 a.m. **Continental Breakfast Sponsored by Texas Service Life**
Sonesta's Honeycomb Meeting Room

8:30 a.m. **Welcome & Attendee Introductions**
Jeff Shaw, CLU, ChFC, Executive Director, LIC

10:00 a.m. **Break**

10:30 a.m. **Facilitated Discussion with Live Polling (www.pollev.com/LICmeets)**
Jeff Shaw, CLU, ChFC, Executive Director, LIC
Find out what others are doing, what's working and what isn't, and discuss common challenges and solutions. Topics will be pre-selected by participants, including:

- Project Prioritization Best Practices
- Evaluating New Systems or Technology
- IT Department Staffing
- Data Security
- Future Technological Innovations

12:00 p.m. **Networking Luncheon Sponsored by Texas Service Life**

1:00 p.m. **Case Study: Outsourcing Your IT Department**
Susan Thomas, President/CEO, Texas Service Life
Chris Canada, OnSupport (CIO, Texas Service Life)
Chris McCaul, FSA, MAAA, President and CEO, QLAdmin Solutions

2:00 p.m. **Facilitated Discussion with Live Polling (continued)**

3:00 p.m. **Adjourn for the Day**

6:30 p.m. **Hosted Networking Dinner Cruise on Lake Travis, Catered by Café Blue**
Meet in the Sonesta Lobby for carpools departing at 6 p.m. for Emerald Point Marina, 5973 Hilina Rd, Austin, TX 78734.

Thursday, October 24, 2019

8:00 a.m. **Continental Breakfast Sponsored by Texas Service Life**
Sonesta's Colony Ballroom AB

8:30 a.m. **Digital Transformation – What's Coming and What Will Be Here To Stay**
Alexis Daniel, PMP, IT Project Manager, 5Star Life/AFBA
Thomas Organ, FLMI, ACS, Vice President, Life and Annuities, ExlService, Inc.

9:30 a.m. **Facilitated Discussion with Live Polling (continued)**

11:00 a.m. **Adjourn**

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(10/11/2019)

5Star Life Insurance Company - Alexis Daniel, PMP, IT Project Manager
American Savings Life Insurance Co. - James Gilbert, Lead Software Developer
American Savings Life Insurance Company - Byron Allen, President/CEO
Catholic Union of Texas, The KJT - Chris Urban, President
DKR Business Consulting LLC - Deirdre Ragan, CFA, FLMI, ACS, President
EXL Service - Tom Organ, FLMI, ACS, Vice President, Life and Annuities
First Catholic Slovak Ladies Association - Jim Deak, Programmer Analyst
First Catholic Slovak Ladies Association - Paula Dalpiaz, Insurance Manager & IT Coordinator
GCU - Damian Martino, CTO/CISO (Remote)
Gleaner Life Insurance Society - Tadd Brooket, IT Systems & Security Manager
GPM Life - Gregory Lawler, CDR/USN (Ret.), MBA, FLMI, CIO
IAC/Individual Assurance Company - Darrell Davis, FLMI ACS, VP Medicare Supplement Operations
Individual Assurance Company - Val Rajic, COO
Landmark Life Insurance Company - Cindy Walker, IT Director
Liberty Bankers Insurance Group - Steve Herland, VP of Technology
LIC - Audrey Wittenburg, ALMI, ACS, Associate Director
LIC - Jeff Shaw, CLU, ChFC, Executive Director
Management Data, Inc. - Pat Michael, FLMI, CLU, ChFC, CLTC, President, CEO
Management Research Services, Inc. - Brad Darnell, CTO
Management Research Services, Inc. - Tim Dineen, Chief Executive Officer
Onsupport Corporation - Chris Canada, Chief Information Officer
Praeses, LLC - Hunter Kowalewski, VP- Business Development
QLAdmin Solutions - Greg Garza, Director of Software Development
QLAdmin Solutions - Kat Correa, MBA, FLMI, Chief Marketing Officer
Texas Service Life Insurance Company - Susan Thomas, President/CEO
United Benefits - Gary Cox, FLMI, ACS, Chief Operating Officer
United Home Life - Alyson Vaught, FLMI, ACS, Director, Life Technology & Data Analytics