

Survey Results		Total # of Responses	40	These are direct comments from survey participants and do not represent general response
Question	%	Additional Comments		
1. Messaging to Employees				
A. We have sent general messages about coronavirus to our employees.	13%	Have provided hospital grade disinfectant wipes to all departments for self-care action (doors, keyboards, etc.).		
B. We have sent detailed messages to employees about coronavirus including things like hygiene suggestions, reminders to work from home if unwell, impact to company, websites to follow, etc.	80%	Messaging varies around the globe to a certain degree.		
C. We have not yet sent anything to employees; still monitoring.	8%			
2. Frequency of Communication				
A. No messages to date	5%	Messaging started with an executive committee message which has now been cascaded down.		
B. One message to date	18%			
C. More than one message to date	78%	Customizing messages - one message to all associates; one message to field associates; numerous messages to executive leadership team.		
3. U.S. Travel				
A. We have no travel restrictions in the U.S. at this time.	63%	Very fluid and likely changing but still allowing incentive trips. Restricted International travel and remind employees of their policy.		
B. We are advising our employees to use care and caution regarding U.S. travel.	25%	No cancellation yet of recognition trips, but it is under consideration. Looking into availability of vouchers and/or credit for attendees if they are not comfortable traveling.		
C. We are restricting nonessential U.S. travel.	13%	We have a number of Global meetings in May and June and the expectation is that decisions will be made as facts emerge. I think it's an appropriate time to rely on the maxim - Don't make any decision before you have to.		
4. Work From Home Policy — U.S.				
A. We are allowing people more flexibility to work from home in the U.S. due to coronavirus.	48%	We are allowing more flexibility on work from home. In addition, we have asked all employees to test their systems to ensure that they can work from home.		
B. We have not yet changed our work from home policy in the U.S.	53%	We are performing a scaled test of our work at home capabilities.		
		We have a large number of associates who have the ability to work from home but we haven't required associates to work from home as of yet.		
		We are broadening the work from home footprint to stress test business continuity plans.		
5. What Is Your Source for Information?				
A. WHO	0%	Other Resources listed:		
B. CDC	10%	ERM (who is using the organizations listed plus other industry outlets)		
C. Other	20%	Local and State health departments		
A&B	20%	Johns Hopkins		
B&C	10%			
A , B, C	35%			