

Managing Final Expense Profitability

Co-Hosted by Optimum Life Reinsurance Company

Via Videoconference

Tuesday, June 8 and Wednesday, June 9, 2021 | 10 a.m. – 3 p.m. EDT both days

Register at www.loma.org/finalexpense

PRELIMINARY AGENDA & SAMPLE ATTENDEE LIST

Antitrust Policy: www.loma.org/antitrust

Monday, June 7, 2021

7-8 p.m. EDT **Pre-Meeting Happy Hour on Remo**
A fun, casual BYOB virtual happy hour for networking before the meeting.

Before the Meeting

1. Submit questions for Live Polling by June 4 to jshaw@limra.com.
2. Registrants will receive Outlook invitations – The Advance Attendee List and Webex link will be provided in the calendar events.

Tuesday, June 8, 2021

9:30 a.m. EDT **Check-In & Conversation**
The Meeting Room will open 30 minutes early both days for A/V checks and conversation.

10:00 a.m. **Welcome & Attendee Introductions**
Jeff Shaw, CLU, ChFC, Executive Director, Life Insurers Council

11:00 a.m. **Foresters Final Expense Case Study Update**
JS Ledoux, ASA, AVP, Product Management North America, Foresters Financial

12:00 p.m. **Break**

1:00 p.m. **Final Expense Facilitated Discussion**
Jeff Shaw, CLU, ChFC, Executive Director, Life Insurers Council
The number-one value cited by LIC conference attendees is the ability to participate in open discussions with peers. Using real-time survey software, we report live feedback on your most pressing questions, with a deeper dive into topics of interest. Provide your questions ahead of time to jshaw@limra.com. We'll poll the attendees and lead the discussion on everything you always wanted to know about Final Expense but didn't have the opportunity to ask.

3:00 p.m. **Sessions Adjourn for the Day**

www.loma.org/finalexpense

Wednesday, June 9, 2021

9:30 a.m. EDT **Check-In & Conversation**

10:00 a.m. **Perspectives on Hot Issues**
Optimum Life Reinsurance Panel

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Wednesday, June 9, 2021, continued11:00 a.m. **LexisNexis “Voice of the Customer” Focus Group Findings**12:00 p.m. **Break**1:00 p.m. **Final Expense Case Study**2:00 p.m. **LIC Final Expense Survey Results**

Jeff Shaw, CLU, ChFC, Executive Director, Life Insurers Council

*Be one of the first to hear the highlights of LIC’s annual Final Expense Survey Report with the added benefit of discussing some of the implications of the results with your peers.*3:00 p.m. **Adjourn****Sample Registration List (from Last Year’s Final Expense Workshop)**

4C Solutions: Stacey Cheese, President
 Aetna: John Cook, Actuarial Team Lead
 Aetna: Richard Waggoner, Director
 Aetna: Scott Root, Product Management / Development Manager
 American Enterprise - Great Western: Dave Munk, AVP Life Implementation
 American Enterprise Group: Kyle Nodurft, AVP Actuary
 American Home Life: Tom Lobell, VP Marketing
 Americo Life and Annuity: Todd Adrian, Senior Marketing Manager, Product Devel
 Amerilife: Pat Fleming, Executive VP, Product Innovation and Corporate Actuary
 Amerilife Group, LLC: Scotty Elliott, President, Life & Health Brokerage Distribution
 Apptical Corp.: Peggy Bartraw
 AuclairRe International, Inc.: Joël Thompson, President
 Bankers Life Insurance Company of America: Louis Bickel, President
 Catholic Life Insurance: Frank Gentile, Vice President, Chief Underwriter
 Catholic Life Insurance: Mike Belz, President and Chief Executive Officer
 Catholic United Financial: Kelly Bretz, ERM Consultant
 Columbian Financial Group: Alan Igielski, Second Vice President and Actuary
 Columbian Mutual Life Insurance Company: Rick Relf, SVP, Chief Marketing Officer
 Columbian Mutual: Tammy Marlotte, Second VP, Underwriting, Chief Underwriter
 ELCO Mutual Life & Annuity: Bill Bruce, Marketing Manager
 Foresters Financial: JS Ledoux, AVP, Product Management North America
 GPM Life: Sean Staggs, Actuary
 GPM Life: Tonya Carroll, VP, Customer Experience Officer
 Kemper Corporation: Michael Marinaccio, Vice President - Corporate Development
 KSKJ Life: Lauren Rainey, Director of Operations
 KSKJ Life: Stu Buchanan, COO
 Landmark Life Insurance Company: Tom Munson, President
 LexisNexis Risk Solutions: Barb Gangware, Vertical Account Manager
 Lincoln Heritage Life Insurance: Darlene Taaffe, Associate Actuary
 Lincoln Heritage Life Insurance: Judy Pettit, Vice President & Chief Actuary
 Lincoln Heritage Life Insurance: Monica Sole, VP Govt & Industry Relations
 Luminant Analytics: Renu Joseph, CEO
 Management Research Services, Inc.: Tim Dineen, Chief Executive Officer
 Management Research Services: John Flueckiger, Vice President of Sales
 Management Research Services: Mike Risley, Industry Advisor

Milliman: Al Klein, Principal and Consulting Actuary
 Milliman: David Cook, Principal
 Milliman: Stacy Koron, Principal & Compliance Consultant
 MRS: Brenda Larson, Director of Life Strategy & Innovation
 Mutual of Omaha Insurance Company: Matt Nuttleman, Managing Actuary
 Navy Mutual: Daniel Pautler, Activation & Professional Education Manager
 Navy Mutual Aid Association: Josh Feuerstein, Marketing Director
 Old American Insurance Company: Brad Cope, VP Sales & Marketing
 Old American Insurance Company: Dave Metzler, Chief Actuary
 Optimum Life Reinsurance Company: Jill Thompson, Underwriting Director
 Optimum Life Reinsurance Company: Marie-Andree Gagne, Director, Pricing
 Optimum Life Reinsurance Company: Monica Clink, V.P. Claims
 Optimum Life Reinsurance Company: Paulo Pinho, Chief Medical Officer
 Optimum Life Reinsurance Co: Terrence Weiser, Assistant VP Business Devel
 Optimum Life Reinsurance Co: Tu Hornstra, Account Manager, Business Devel
 Parkway Advisors: Kyle Timmermann, Director of Consulting
 Parkway Advisors: Theron Holladay, President
 Polish Roman Catholic Union of America: Jim Robaczewski, National President
 Prosperity Life: Sally Scott-Parker, AVP, Underwriting & Claims, Risk Management
 QLAdmin Solutions: Kat Correa, Chief Marketing Officer
 ReMark: Jackie Stearns, SVP Marketing & Strategy
 ReMark: Steve Gaertner, SVP, Distribution Strategies
 RGA Reinsurance Company: Matt Fingerhut, Vice President and Actuary
 RGA: Brian Sibley, VP, Business Development
 RGA: Joe Plut, Executive Director, Business Development
 Royal Neighbors of America: Jay Csipkes, Sales Executive
 Royal Neighbors of America: Karen Hayes, Operations Executive
 Royal Neighbors of America: Patty Adams, Director and Chief Underwriter
 Security National Life Ins.: Marty Rich, Director of Sales Operations
 Security National Life Ins.: Tommy Overton, National Sales Director
 Senior Life Insurance Company: Ron Powell, President
 Texas Service Life Insurance Company: George Wise, Chief Actuary
 Trinity Life Insurance Company: Alvin Begnoche, Vice-President, Marketing
 United Home Life: Steve Ramsey, Director, Independent Distribution Channel Marketing
 Western Fraternal Life: Kevin Simpson, Vice President Sales & Marketing

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