

2011 LOMA Customer Service Conference

Roster by Title

Job Title

Administrator
Assistant Vice President
Assistant VP
Associate Editor
Associate Vice President, Life Underwriting & New Business
Associate, Information Mgt
Asst. Vice President
AVP
AVP Canadian Operations
AVP Member Solutions
AVP, Administrative Services
AVP/Director Life Division
Business Analyst
CEO
Client Relations Director
Client Services and Claims Manager
Corporate VP
Customer Experience Strategy Manager
Customer Service Manager
Customer Service Representative
Customer service Supervisor
Customer Service Supervisor
Customer Service Team Leader
Customer Service VP
Development Underwriter
Director
Director Client Services
Director of Fund Based Services
Director Policyowner Services
Director, Administration
Director, Annuity Servicing
Director, Customer Service
Director, Customer Service
Director, Customer/Policy Services
Director, Insurance Solutions Group
Director, Life/Health/Annuity Services
Director-Annuities & Group Life
eBusiness Director
Founder
Gerente de Contact Center
Gerete De Calidad Y Servicio
Insurance Principal
Lead Insurance Specialist
Lead Team Specialist

Company

Assurity Life
AXA Equitable
Security Mutual Life of NY
LOMA
Nationwide
LOMA
Principal Financial Group
Grange Insurance
Foresters
LOMA
Legal & General America
Symetra Financial
Guardian Life
BenchmarkPortal
LIMRA
Assumption Life
New York Life
The Standard
InsuranceAgents.com
Liberty Life Assurance of Boston
Preferred Mutual
Legal & General America
Genworth Financial
Farm Bureau Financial Services
BF&M General Insurance
Sentry Insurance
Principal Financial Group
Security National Life
Northwestern Mutual
American Public Life
Genworth Financial
Lincoln Financial Group
Mutual of Omaha
SBLI USA Mutual Life
Interactive Intelligence
Auto-Owners Insurance
State Farm
MetLife
Beyond Philosophy
Compania de Seguros Bolivar
Compania De Seguros Bolivar SA
Novarica
Department of Veterans Affairs
Interactive Intelligence

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Life Services Manager
Life Services Team Manager
Management Analyst
Manager
Manager
Manager
Manager Life Policyowner Services
Manager of Client Services
Manager, Customer Service
Manager, Policy Issue
Manager, Underwriting Services
Managing Partner
Managing Partner
Member Care Manager
Mgr, Ind New Business
Mgr. Application Development
New Business Analyst
NFO Operations Division Manager
Officer
Operations Director
PA to CEO
Principal
Principal Business Consultant
Principal Enterprise Architect
Process Improvement Manager
Program Manager, Online Acquisition
Quality/Client Satisfaction Team Leader
Regional Team Leader
Relationship Manager
Relationship Manager
Sales Support Sr. Manager
Second Vice President
Second Vice President
Second Vice President Operations
Second Vice President Ops & Project Office
Senior Administrator
Senior Associate
Senior Consultant
Senior Consultant
Senior Manager
Senior Managing Consultant
Senior Meeting Planner
Senior Service Representative
Senior Vice President

Company

American Family Life
American Family Life
Department of Veterans Affairs
Manulife Financial
Prudential
Symetra Financial
Alfa Insurance
BLICOA / Guardian Life
Aon
MTL Insurance
Guardian Life
Implementation Partners LLC
Implementation Partners LLC
Gleaner Life
Ameritas
Assurant Employee Benefits
The Washington Group
Nationwide
Assurant Employee Benefits
Catholic United Financial
Demerara Mutual Life
Strativity Group, Inc.
CSC
Mutual of Omaha
Choice Precision, Inc.
Allstate Financial
BLICOA / Guardian Life
Assurant Employee Benefits
Allianz Life
Allianz Life
Sun Life Financial
Ameritas
LOMA
Trustmark Insurance
Trustmark Insurance
Assurity Life
LOMA
Robert E. Nolan Company
Implementation Partners LLC
John Hancock
IBM
LOMA
Beneficial Financial Group
MetLife

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Senior, Customer Service Representative
Sr Consultant, Instructional Design/Technology
Sr. Account Executive
Sr. Account Support Associate
Sr. Research & Market Consultant
Supervisor
Supervisor, Customer Service
Supervisor, Life and Underwriting Customer Service
Supervisor, Life Policy Service
Supervisor, New Business Services
Team Leader Client & Participant Svcs.
Team Leader, International Client Services
Team Supervisor
Team Supervisor
Vice President
Vice President
Vice President - Marketing
Vice President, Customer Relations
Vicepresident
VP Customer Interaction Services
VP Customer Relations
VP New Business & Underwriting
VP Policy Service/Claims
VP, Insurance Services and Compliance Officer
VP, North American

Company

Aon
LIMRA
Visa Inc.
Visa, Inc.
LIMRA
Ohio National
Mutual of Omaha
Ohio National
Shelter Insurance
Assurity Life
Guardian Life
American Fidelity
Genworth Financial
Genworth Financial
Prudential
CSC
LCBA
BF&M General Insurance
Triple-S Vida Inc
Foresters
Woodmen of the World Life
Ameritas
Security National Life
Baltimore Life
Beyond Philosophy